## HOW TO: Reset password and view username Go Wild account

- Visit the website gowild.wi.gov. Locate the username/password entry area. Your reset options are dependent if you know your username that you originally set up. Select the appropriate option below:
  - Username is known = follow option 1 instructions.
  - Username is unknown = follow option 2 instructions.

**Option 1 [Username is known]:** If you know your username, you may reset your password by selecting the Forget password link from the login page. If you <u>do not know your username</u>, please go to Option 2 below:

.11(.3)	Username	Forgot username?
go h	Deceword	Forgot password?
WIIN	Password	Torgot pussion di
WISCONSIN DEPARTMENT OF NATURAL RESOURCES	Don't have one? Create a new account or use Account Lookup	Log In

• **Begin reset:** You will reset your password by entering your (1) username & email address, and (2) answer your security questions. Note: If you are unable to answer your security questions, skip to Option 2.

Password Reset	Password Reset
Username <i>Required</i>	Security Question
Email Address <i>Required</i>	Security Answer Required
Cancel Continue	Cancel <b>Continue</b>

• **Create new password:** Enter your new password, reenter to confirm, and select finish to complete.

Create New Password Required	Password must:
Confirm New Password Required	<ul> <li>be between 8-20 characters AND</li> <li>contain at least one numeric character, at least one upper-case character, at least one lower-case character, and at least one symbol (except the "@" sign).</li> </ul>
	Passwords are case sensitive.

• **Welcome Back!** Congratulations, your password has been reset! You may now continue through the login process to get to your homepage.

**Option 2 [Username is unknown]:** If you do not know your username, or can't answer your security questions, you will access your account using one of the other search criteria. Select the Account Lookup link and find your account using your own peronal information. Note: *If you are an organization/business customers please contact the DNR Call Center 1-888-936-7463 for assistance to reset your username.* 



Welcome Back! Enter your Driver License/State ID issuing state and ID number. If you do not have that
information, leave <u>both</u> fields blank. *Note: To qualify for resident licenses, all customers age 18 and over must
include a WI Driver License/State ID number.* Next indicate your state residency (Wisconsin resident or nonresident).
If you are unsure of your state residency, select the <u>Help me decide</u> link. Select Next when finished.

ter your Driver's License or S qualify for Wisconsin Reside id Wisconsin Driver's License idency. your Wisconsin Driver's Licen undary and outlying waters)	tate ID number and issuing state to nt pricing online, you must provide e or State ID (and are over the age se or State ID is validated, you can	elow. a valid Wisconsin Driver's of 18), you may continue as use it as your hunting and/	icense or State ID if you are over the a NonResident or you can visit an ag or fishing license in most instances (	e age of 18. If you do not have a gent location to provide evidence paper licenses are still required o
al Security Number	Driver's License/State II	O Issuing State	Driver's License/State ID Num	hber
*_**_***	Select	•	•	
esidency <i>Required</i>	e State of Wisconsin? <u>Help</u>	<u>me decide</u>		

• **Review Summary.** Check your personal information (address, phone, email, etc) for accuracy. If changes need to be made, select the C Edit icon. Once everything is confirmed correct, select the the bottom.

Review Summary		
Personal Information		☑ Edit
CUSTOMER TEST	Social Security Number	Visa / Passport Number
123 FAKE ST	***_**_*	
ANYTOWN, WI 55555		
UNITED STATES	Date of Birth	Issuing Country
(123) 456-7890 (8)	02/06/1975	

**Customer Homepage** - Select the link to View/Edit Profile at the top right of the screen.. ٠

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y Gear					View / Edit Profi
Preference Points:	Points	Manie	My Patron Manage and reprint y	our Patron License authorities.	
Bear	1		MANAGE PATRO	N LICENSE >	
Spring Turkey	0	Same I			
Wolf	0				150
Fisher	0		1	A	1-
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Customer Profile Page. If you have already created a username and password for your online account, • there will be a link at the bottom of your Customer Profile page: Change/Manage Security Features. Select the link to open the Account Security Manager...

Account Information		🕼 Edit
UserName Customer	Password / Security Question Change/Manage Security Features	
Done		

Manage Account Security. You may now change your password and/or security question. Your • username will stay the same. Select Save Changes when finished and your edits will be complete. Make sure to keep track and secure your security information for future use.

Change Password	
Your Password must be between 8-20 charact upper-case character, at least one lower-case Passwords and Security Answers are case sen	ters and contain at least one numeric character, at least one character, and at least one symbol (except the "@" sign). isitive.
Create New Password Required	Confirm New Password Required
Update Security Question	
Update Security Question Security Question Required	
Update Security Question Security Question Required	
Update Security Question Security Question Required Security Answer Required	
Update Security Question Security Question Required Security Answer Required	

**Congratulations!** your password has been reset! Select to continue to your homepage.